

BARISTA

In recent years, the British public's love of great coffee has led to boutique and large-name coffee shops springing up across the country. So the role of the barista has become increasingly important, with opportunities for people who know their (coffee) beans.

Opportunities

Starting salaries range from around £8,000 to £15,000 while experienced baristas may earn between £15,000 and £17,000. Those with management responsibilities can earn from £20,000 upwards. And there are opportunities to acquire a franchise with some coffee shop chains or to own your own independent coffee shop, deli or cafe.



Requirements

There are no set qualifications although high standards of hygiene and an awareness of food safety are important. Just as crucial is the ability to work well in a busy environment, keep calm under pressure and you'll need great communication and customer service skills. Most employers look for people with a friendly personality and a flexible approach to work and then provide the training they need. Coffee bars are often open long hours, during weekends and some bank holidays, so baristas tend to work on a rota.

Apprenticeships



Hospitality Team Member Apprenticeship

Apprenticeship



Customer Service Practitioner Apprenticeship



Retail Team Leader Apprenticeship



Retailer



Career Progression

Apprentice Barista

Operative or Team Member

Shift Supervisor

Head Barista

Site Manager