

PORTER

As a porter, you extend the first greeting when a customer arrives, offer assistance out of their taxi and help with their luggage.

Opportunities

There's always a need for good porters. Some are employed in hotels throughout the country, others in public buildings, corporate headquarters and luxury residential apartment blocks, especially in London. Starting salaries can be between £14,000 and £16,000; with experience this can rise to between £17,000 and £19,000. Head Porters at large hotels can earn around £18,000. A Hospital Porter's salary can start from £15,500, and with experience can be between £16,000 and £18,250. Highly experienced (Team Leader) Hospital Porters can earn between £18,250 and £19,750. The Kitchen Porter's starting salary can be up to £13,000, rising to £18,000 with experience. In addition shift allowance, overtime and tips can substantially increase earnings.



Requirements

You do not need formal academic qualifications. Employers will usually expect you to have a good general education, a smart appearance, an outgoing personality and the ability to communicate clearly with customers and other hotel staff. If your job involves parking cars, you'll need a full and clean driving licence. You would usually work around 40 hours a week on a shift system. And you'll need to be physically fit and strong enough to lift and carry luggage, furniture and conference equipment.

Apprenticeships



Hospitality Team Member Apprenticeship



Team Leader Apprenticeship



Hospitality Supervisor Apprenticeship



Customer Service Practitioner Apprenticeship



Career Progression

Porter Apprentice

Porter or Concierge

Head Porter

Conference and Banqueting Manager

General Manager