

HOUSEKEEPER

When staying overnight in a hotel, whether on holiday, for a family gathering or business, guests want to feel welcome and cared for.

Opportunities

You would usually work shifts, including early starts, as well as weekends and bank holidays. Part-time, seasonal and temporary work is common, so there are plenty of opportunities. You could find employment in hotels, guest houses, holiday centres and residential care homes. You could also gain work through an agency.

Housekeepers starting salary can be up to £14,500 and with experience rise to between £16,000 and £20,000. Head Housekeepers can earn up to £25,000. Many are paid an hourly rate, ranging from the National Minimum Wage to around £9 an hour. Agency staff can earn more.



Requirements

You do not need any formal qualifications to become a housekeeper. Employers will expect you to be honest and reliable, hard working and a good timekeeper. You'll also be someone with a high standard of work, attention to detail, physical fitness and stamina. Behaving with discretion and showing respect for guests' privacy is important, and on the occasions when you come into contact with guests, they'll appreciate your polite and helpful manner.

Apprenticeships



Hospitality Team Member Apprenticeship



Team Leader Apprenticeship



Hospitality Supervisor Apprenticeship



Career Progression

Apprentice Housekeeper or Cleaner

Room Attendant or Cleaner

Floor Housekeeper or Cleaning Supervisor

Head Housekeeper or Cleaning Manager

General Manager or Site Manager